

---

## **CASE STUDY : TRANSFORMATION OF HUMAIRA ANJUM.**

---

### **1. Case Study Background**

Humaira Anjum, a student of Army Goodwill School (AGS) Drass class 7th, was initially a very shy and reserved girl. She hesitated to speak in public, avoided group discussions, and experienced stage fear. Her low confidence often held her back from expressing her ideas, despite having strong academic potential.

#### **i). Intervention through Workshops and Internship Program**

As part of the student development initiative under the Bharti Airtel Foundation, she attended several skill-building workshops conducted in school, including Goal Setting, Time Management, Digital Literacy, Note Making, and Exam Writing Skills etc. These sessions helped her understand her strengths, set personal goals, and develop essential academic and life skills.

In addition to the workshops, Humaira Anjum participated in the one-week internship program jointly organized by the Bharti Airtel Foundation and CRS Drass. During this internship, she received structured training in effective communication, radio broadcasting techniques, voice modulation, and audience engagement. She was given opportunities to anchor short radio segments and interact with live listeners.

#### **ii). Change and Impact**

Over the duration of these activities, Humaira Anjum showed remarkable improvement. She became more confident, started engaging in group activities, and began speaking in front of others without hesitation. By the end of the internship, she successfully hosted a short live radio segment, hosted annual day, won many Awards and an important milestone in her personal growth and communication development.

#### **iii). Outcome**

Today, Humaira Anjum is more expressive, self-assured, and motivated. She has developed strong communication skills, improved academic habits, and a positive self-image. The combined intervention of the Bharti Airtel Foundation workshops and the CRS internship played a crucial role in unlocking her hidden potential and boosting her confidence.

#### iv). Photos



## 2. Humaira Anjum Own Experience

Before joining the workshops and internship, I was very shy and scared of speaking in front of others. I always felt nervous during group discussions and never imagined I could talk on a radio show. But after attending the workshops by the Bharti Airtel Foundation, I learned important skills like goal setting, time management, note making, and how to prepare better for exams. These sessions helped me understand myself and gave me confidence.

During the internship at CRS Drass, I learned how to speak clearly, use voice modulation, and interact with listeners. Hosting a live radio segment was the biggest achievement of my life. I now feel confident, expressive, and motivated to participate in all school activities. This entire experience changed me for the better.”

---

### **3. Class Teacher's Observation**

As her class teacher, I have witnessed a significant transformation in Humaira Anjum after the workshops and internship. Earlier, she rarely spoke in class and avoided eye contact during discussions. But gradually, I noticed her volunteering for group work, answering questions confidently, and communicating more effectively with her classmates.

Her classroom participation has improved, and she now completes tasks with clarity and conviction. The Bharti Airtel Foundation's skill-building sessions and the CRS internship have clearly helped her overcome her hesitation and discover her confidence.”

---

### **4. Principal's Observation**

Humaira Anjum growth has been truly inspiring. Students like her often have tremendous potential but lack the confidence to express themselves. The workshops conducted under the Bharti Airtel Foundation and the internship at CRS Drass played a pivotal role in shaping her personality.

She has now emerged as a confident communicator, an active learner, and a motivated student. Her transformation is an excellent example of how the right guidance, exposure, and training can bring out the best in a child. We are proud of her progress and look forward to seeing her excel further.